**Do You Need Help Paying Your PECO Energy Bill?**

**PECO’s Customer Assistance Program (CAP) may be able to help!**

***What is PECO’s Customer Assistance Program?***

* The CAP is an assistance program run by PECO that helps low-income consumers to afford utility service.
* Through its CAP, PECO applies a monthly credit to your electric bill to help you pay for it
* The credit amount depends on total household income, household size and energy usage
* Forgiveness of past debt is possible if you pay your new bills each month in full and on time for a period of 12 months

***Who Qualifies?***

PECO customers with monthly household incomes 150% the federal poverty level and below qualify:

|  |  |
| --- | --- |
| Household Size | 150% FPL (annual) |
| 1 person | $19,140 |
| 2 persons | $25,860 |
| 3 persons | $32,580 |
| 4 persons | $39,300 |
| Each add’l person add | $6,720 |

***How Does It Work?***

* CAP credit calculation is based on: Household Income, Past Energy Usage, and Energy Burden
* “Energy Burden” is a percent of your income that is deemed an “affordable” amount to spend on utilities (between 6-10% for many customers)
* The credit is divided over 12 months and applied to each bill
* During months that PECO bill is higher, a larger credit is applied
* PECO re-calculates your credit based on energy usage every three months
* *Alert PECO to changes in income, household size, or energy usage because you might be able to get more help paying your bill.*
* Consumer’s responsibilities while enrolled in the CAP:
	+ Pay monthly CAP bills on time and in full
	+ Tell PECO if household size or income changes
	+ Apply for LIHEAP

***How Do I Apply?***

* First, you must have: your PECO Account Number, home address, and names and proof of income for all household members
* Call toll-free: 1-800-774-7040
* Apply online at: www.PECO.com/help - click "CAP" and then click "Apply"
* Mail application, along with required proof of income, to: PECO CAP, P.O. Box 467429, Atlanta, GA, 31146
* Fax application (toll-free) along with verifications to: 1-855-358-9369
* E-mail materials to: PECOCAP@exeloncorp.com